



## Frequently Asked Questions

### **How much does Vjunior cost?**

Tickets for Vjunior do attract a \$3 surcharge on top of the standard ticketing prices. For those guests that are redeeming gift vouchers for sessions screening in Vjunior the \$3 is still payable.

### **When can I enter the play area?**

The Vjunior play area is available for play prior to your session commencing. We would suggest arriving 30 minutes prior to your film in order to enjoy the Vjunior experience.

### **When can I enter the cinema to reserve my seats?**

Our cinemas will open once the guests from the previous session have exited and the cinema has been cleaned. Please speak with staff on the day for further information.

### **Are the seats allocated?**

Not at this stage. We want everyone to make the most of their time in Vjunior and will ask that guests select their seats when they enter the cinema. When sessions are full the Vjunior host may ask guests to wobble up so everyone fits into the session.

### **How long is the shortened pre feature?**

Films screening in Vjunior will have reduced pre features. We anticipate that all pre feature shows will run less than 10 minutes.

### **What are the sound levels and lighting like during the session?**

All Vjunior sessions are screened with the lights on low and reduced volume for the duration of the film.

### **Can I use the in cinema slide or interactive floor during the film?**

We want our Vjunior guests to enjoy the film as much as the Vjunior experience. At the commencement of the film and at the end of intermission we do close off play on both the slides and interactive floors.

### **How long is the intermission?**

Intermission runs for approximately 10 minutes. There will be a countdown timer on screen in your session so you can see when your film will recommence.

### **Where are the bathrooms/change tables located?**

We have a parents bathroom located in the Vjunior Foyer. This bathroom has change table facilities.

The main bathrooms are located opposite cinema 6 in our Traditional Cinema Foyer.

### **Is there spaces specifically for prams?**

In order to cater for our guests, we do not have allocated spaces in our cinemas for prams. Please speak to the cinema staff when you attend for further advice.